

Tom Ruple, Power of Attorney residing in Florida, client lives in N. Virginia

"At first, the resident could take care of herself. However, as time passed, the necessity of having onsite medical management became essential. I contacted the care facility and they recommended Dana. I hired her for her experience, and the fact that other residents and family members have commented on her skill and expertise."

"An excellent example of the professionalism of Ms. Greenfield is the instance when the resident fell late in the evening and had to be transported to the hospital. Dana contacted me from her cell phone and advised me of the situation. The resident was admitted and Ms. Greenfield called late that evening with the results of the tests and diagnosis. During the time when the resident was in the hospital Dana visited with her and upon release made sure she was properly transported and monitored upon her return to the care facility."

"Dana also coordinated with the care facility and care services to be sure the apartment was prepared for a wheelchair."

"During the event, Ms. Greenfield kept me fully informed of the process and status of the resident."

"On a regular basis Dana shops for food, supplies, and other items. She also schedules and attends the regular medical appointments for the resident. She then reports to me on the results of the appointments."

"In summary, there is a term used now, "Patient Centered Care", that completely describes Dana's approach to caregiving and management."